



Carers Register and Emergency Card Scheme



The Carers Register helps us plan services for carers more effectively and is used together with the Emergency Card Scheme, which identifies you as a carer in the event of an accident.

Carers Register

What is the Carers Register?

The Carers Register is a database of people who provide unpaid care to a friend or family member living in Enfield.

By knowing how many carers there are in Enfield we can make sure that carers' needs are considered when planning and delivering services.

The Register is held and managed by Enfield Carers Centre.

Is the Carers Register used for anything other than planning services?

We use the Carers Register to supply carers with information about events and services we offer. It is also used to help us run the Carers Emergency Card Scheme.

Who has access to the information on the Carers Register?

Detailed information, for example names and

addresses, is available to Enfield Carers Centre and social care staff.

General information, such as number of carers and type of support needs carers have identified, will be used by other council staff and Enfield Clinical Commissioning Group (CCG) to help plan services.

Information about carers on the Emergency Card Scheme will be supplied to the Enfield Safe and Connected team if this service is needed.

You have the right to see the information we record about you. All information held about you is protected under the Data Protection Act 1998. For more information, please see our booklet **Your Records Your Rights – Accessing your personal social care information** available on our website: www.enfield.gov.uk.

How can I register?

When you, or the person you care for, are assessed or reviewed for social care services, you will be asked if you want to join the Carers Register and Emergency Card Scheme.

Alternatively, you can fill in the attached form and return it to the address shown.

Do I have to register?

No, but by registering you will be formally recognised as a carer and will receive information on services, events and training.

What if I register as a carer and then stop being a carer?

If you stop caring for someone then please tell us so we can take your name off the Carers Register. If you carry an Emergency Card this will be cancelled as soon as you notify us of your change in circumstances.

Emergency Card Scheme

What is the Carers Emergency Card?

The Carers Emergency Card will identify you as a carer in the event of an accident. It fits in a pocket, wallet or purse, and only has your scheme membership number and emergency contact details. No personal information appears on the card.

How can the scheme help me?

- ▶ You can be offered emergency cover 24 hours a day in the event of an accident or illness while out of your home.
- ▶ You can be less anxious about going out and leaving the person you care for at home. It gives you freedom from worrying that if anything happens to you, the person you care for will be contacted to check that their support needs are being met. Details of that person are held by Enfield Safe and Connected team, which offers a 24-hour personal emergency system to vulnerable people.

How does it work?

If you have an accident or suddenly fall ill while out of your home, anyone finding the card (e.g. emergency services staff) will be able to phone Safe and Connected, who will then do the following (depending on what has happened to you):

- ▶ Contact family members or friends to inform them that something has happened

- ▶ Visit or phone the person you care for to inform them
- ▶ Arrange emergency help as needed.

Does the Emergency Card Scheme cost anything?

There is no charge for being a member of the scheme or for any emergency cover provided.

What do I have to do to join the scheme?

To join the Carers Emergency Card Scheme, please complete the attached tear-off form. You must provide the names of two people who can be contacted in an emergency, and the name of at least one person who has the keys to your home. Safe and Connected can also hold a key to prevent forced entry in an emergency.

If you are not able to provide all these details, please still contact us as you may still be able to join the scheme.

What happens next?

You will be sent a letter confirming that you are on the Carers Register and you will be contacted regarding your Emergency Card, if applicable.

If Safe and Connected are going to hold a key, you will need to take a key to their offices.

Where can I get more information?

For more information about the Carers Register or Carers Emergency Card Scheme, please contact Enfield Carers Centre on:

Email: info@enfieldcarers.org

☎ 020 8366 3677

Website: www.enfieldcarers.org

For a copy of the following factsheet, visit our website www.enfield.gov.uk or phone us.

- ▶ **CiE01** Help for carers

We want to hear from you if you have a comment, compliment or complaint. Please contact us on: ☎ 020 8379 1001 or pick up a leaflet at Council buildings or visit: www.enfield.gov.uk

Carers Registration Form

I would like to be added to the Carers Register

Yes No

I would like to receive an Emergency Card Scheme application pack

Yes No

Please fill in your details, and the details of the person you care for. Please complete in CAPITALS

CARER

Employed: Full Time Part Time Not Employed Retired

Mr Mrs Miss Ms

First Name(s)

Last Name

Date of Birth

Address

Postcode

Home phone

Mobile phone

Email

Your relationship to the person you care for

What type of care are you providing?

Emotional Support

How many hours per week are you caring?

0-5 hours

Financial Support

15-35 hours

Personal Care (washing, dressing, toileting etc.)

35+ hours

CARED FOR

Mr Mrs Miss Ms

First Name(s)

Last Name

Date of Birth

Address

Postcode

Home phone

Mobile phone

Email

Please tell us more about the disability of the person you care for:

Visual impairment

Hearing impairment

Learning disability

Mental health

Physical disability

Type of Physical disability

Mental illness

Type of Mental illness

Other

Please describe

Have you had a Carers Assessment?

Yes No

If 'Yes', please tell us the date of your assessment

If 'No', would you like a Carers Assessment?

Yes No

ABOUT YOU

Please provide the following information to help us monitor which groups in our community are using our services. This information will be treated in the strictest confidence and not be used for any other purpose.

ETHNIC ORIGIN (please tick appropriate box)

White

- English
- Scottish
- Irish
- British
- Greek
- Greek Cypriot
- Turkish
- Turkish Cypriot
- Italian
- Polish
- Russian
- Kurdish
- Gypsy / Romany
- Traveller
- Former USSR republics

If other White background, please specify below

Mixed

- White and Black Caribbean
- White and Black African
- White and Asian
- White and Chinese

If other Mixed background, please specify below

Asian or Asian British

- Indian
- Pakistani

If other Asian background, please specify below

Black or Black British

- Caribbean
- African
- Ghanaian
- Nigerian
- Somali

If other Black background, please specify below

Other Ethnic Group

- Chinese
- Other

If other ethnic group, please specify below

Not stated

- I do not wish to state my ethnic origin

Other background

RELIGION

DISABILITY

Do you have any physical or mental impairment that has a substantial and long-term adverse effect on your ability to carry out normal day-to-day activities?

Yes No Prefer not to say

If 'Yes', please state the nature of your long-term illness, disability or condition

Are there any children under 18 other than the cared for person in the family?

Yes No

If 'Yes', please state names and dates of birth below:

Full Name (CAPITALS)

Date of Birth

Full Name (CAPITALS)	Date of Birth

I understand that I may be sent information as a result of being added to the Carers Register, and that Enfield Council will have access to this information which is held on a secure database. All the information Enfield Carers Centre and Enfield Council hold about you is protected under the Data Protection Act 1998.

Signature

Date

Where/how did you hear about the Carers Centre?

Please return your completed form to:

FREEPOST RSZX-KTHS-CYKX
Enfield Carers Centre
Britannia House, 137-143 Baker Street
Enfield, EN1 3JL

OFFICE USE ONLY

Date added to register:

Care First No: